

MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 23/09/2026

Meeting number	MCAG 029	Venue	Virtual – MS Teams
Date and time	22 September 2026 1400-1600	Classification	Public

Actions:

Area	Action Ref	Action	Owner	Due Date	Update
Previous meeting	MCAG28.1-01	Elxon to provide an update on next steps/plan for producing the Settlement Calendar incorporating the reduction in RF to seven months.	Elxon Representative	22/09/26	ONGOING: Elxon to provide an update at the 30 September 2026 STEG.

Decisions:

Area	Decision Ref	Description	Rationale
Headline Report and Actions	MCAG-DEC85	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 25 August 2026.	The Programme invited objections to the approval of the document, to which none were received.
	MCAG-DEC86	The Chair, acting with delegated authority of the MHHS SRO, approved the headline report of the previous extraordinary meeting on 15 September 2026.	The Programme invited objections to the approval of the document, to which none were received.
Programme Milestones related to MCAG	MCAG-DEC87	The Chair, acting with delegated authority of the MHHS SRO, approved creation of Tier 2 Milestone T2-EL-0300 'MCAG Approve Recommendation to Change to RF 4 Months Calendar' on 23/03/27.	The Programme invited objections to the approval of this milestone update, to which none were received.

	MCAG-DEC88	The Chair, acting with delegated authority of the MHHS SRO, approved the renaming of Tier 2 milestone T2-EL-0100 to 'eMCAG Approve Recommendation – Confirm M16 Date' and the change in date from 18/06/27 to 15/06/27.	The Programme invited objections to the approval of this milestone update, to which none were received.
--	-------------------	---	---

Key Discussion Items:

Headline Report and Actions	DECISION: The Chair, acting with delegated authority of the MHHS SRO, approved the headline report of the MCAG meeting on 25 August 2026 (MCAG-DEC85 – recording timestamp 02:51). DECISION: The Chair, acting with delegated authority of the MHHS SRO, approved the headline report of the eMCAG meeting on 15 September 2026 (MCAG-DEC86 – recording timestamp 02:51). The Elexon Representative confirmed that action MCAG28.1-01 remains ongoing, with an update on the Settlement Calendar being prepared. The Chair requested that the update be presented to STEG on 30 September 2026.
Settlement Timetable Work Update	The Programme provided an update on Settlement Timetable and STEG activity. They noted that STEG recommended approval of Decision Point 1 to reduce RF to seven months, which was subsequently approved by eMCAG on 15 September 2026. STEG also considered the implications if full Migration is not complete by M15, including whether a threshold of unmigrated MPANs could be accepted for the M16 cutover decision. No firm decision was reached, with concerns raised about the materiality of the proposed tolerances and the operational impact of retaining MPANs in Legacy after M16. The Programme will undertake further analysis and return to STEG with updated criteria. The DNO Representative asked whether the M15 and M16 discussions on incomplete Migration were being progressed separately through STEG and MWG. The Programme confirmed that the discussions form part of the same Programme work, with MWG considering the M15 Migration implications and STEG considering the consequential M16 impacts. Settlement monitoring remains on track for Decision Points 2 and 3. Elexon also provided updates to STEG on the Supplier Charges Issue 125, CVA Issue 122 and NESO Manifest Error Modification P520. The Programme confirmed that STEG will be moving to a monthly cadence from 14 October 2026 onwards, with the meeting now occurring on the second Wednesday of the month to feed into subsequent MCAG meetings.
Migration Execution	The Programme provided an update on Migration Execution. They noted that, as of 18 September 2026, over 23 million MPANs had completed Migration and over 70% of MPANs had had Migration initiated. There are now 36 active Suppliers. Sprint 4 is slightly ahead of plan due to Suppliers using unused capacity, while completions remain within 3% of the M11 baseline. A small number of Suppliers remain behind their individual plans due to localised issues, with recovery plans agreed and progressing.

	The Programme noted that Sprint 4 exception rates had risen above 1% to approximately 3%, driven by isolated Supplier issues rather than central system concerns. Exception rates reduced after the affected Suppliers addressed the underlying issues. No LDSO, DCC or DIP threshold breaches were reported. The Chair queried whether Suppliers' use of unused capacity was placing pressure on central systems or Migration thresholds. The Programme confirmed that requests are assessed against both LDSO-level and overall thresholds and remain within the approved limits. The Chair also queried whether Migration volumes were approaching the approved upper threshold of 280,000 MPANs per day. The Programme confirmed that Sprint 3 had reached approximately 240,000 on some days, but Sprint 4 volumes remain lower and are unlikely to approach the upper threshold. The Programme confirmed that the majority of Suppliers remain compliant with their Migration plans. A small number are behind plan due to localised issues, with recovery plans agreed with MCC and being monitored. Supplier engagement with MCC remains positive, with information on progress and emerging issues shared in a timely manner.
Participant-Driven Migration Dependencies	The Programme provided an update on participant-driven Migration dependencies. They confirmed that all dependencies remain Green, including D369 'DCC Migration Performance' which has returned from Amber to Green following completion of the resending of impacting messages. The Programme also noted that occasional LDSO issues continue to be resolved promptly, generally within the day and within the applicable SLA. - The DNO Representative queried whether the Participant in Stage 4 escalation was captured in the dependencies and whether the position was material to M15. The Programme confirmed that the position is reflected under D220 'Supplier and Agent Qualification', and that the affected Participants are receiving focused support. The issue is not currently considered a material risk to M15. The DNO Representative also queried when remaining Suppliers must begin Migration, and the Programme clarified that all Suppliers must be Service Activated by the end of October 2026, with most expected to begin Migration by the end of October or early November. - The Elexon Representative provided an update on D418 'Industry Change – Enabling Migration' and CP1628, noting that the change depends on an interim ISD release now proposed for 09 November 2026, subject to SVG approval in October. The DNO Representative noted that DNOs and other affected parties may need to update systems or scripts to accommodate the interim ISD release and requested early communication once the approach is approved. The Elexon Representative confirmed that communications are prepared and will be issued following the SVG decision.
Migration Exclusions List	The Programme provided an update on Migration Exclusions and Remediations requiring code change resolution, confirming that the position on CP1628 is now subject to SVG approval of an interim ISD release on 09 November 2026. Exclusion and Remediation volumes have reduced by 78% against the March baseline, with improvement across 11 of the 12 items and approximately 57,000 MPANs remaining. Issue ID 4 increased due to recently acquired MPANs reported by three Suppliers, who are working with their Meter Operator Agents to resolve the missing data. Issue ID 9 reduced by more than 13,000 MPANs. The Programme confirmed that progress remains on track to resolve the outstanding items ahead of the final Migration Sprint. No questions were raised.

External Change Log	The Programme confirmed that external change remains a low risk to M15. Guidance for I0275 has now been published, leaving CP1632 and CP1628 to be tracked through to implementation in November 2026. No questions were raised.
MWG Update	The Programme provided an update from MWG held on 10 September 2026. Discussions covered Migration Execution, observations and IF-032 rejection codes, Sprint 5 planning, Complex Sites, Migration Exclusions, external change, CP1632 and updates on CR066 and CR067. The Programme noted that one MWG action remains open, owned by Elexon Market Design and Performance Assurance, while all MWG backlog items remain resolved. The Chair queried when the remaining MWG action needed to be resolved. The Programme confirmed that the issue becomes relevant after M15 and should ideally be closed by the end of 2026, but there is sufficient contingency if resolution extends into early 2027. <u>CR066</u> The Programme confirmed that CR066, covering post-ELS updates to the Migration Framework, was approved by PSG on 02 September 2026 as a Housekeeping Change. The updated documents have been baselined and published on the Collaboration Base and MHHS website. The changes do not introduce new Migration arrangements and instead align the framework documentation with previously approved decisions and the current operating position. <u>CR067</u> The Programme also introduced CR067, which proposes splitting the existing M15 milestone into two separately defined and independently tracked Tier 1 milestones, both retaining the baselined date of 07 May 2027. M15a would represent the Supplier Compliance Deadline, marking the end of the 18-month Baseline Migration Period and triggering Customer Acquisition Bans where applicable. M15b would represent Full Transition Complete, when all MPANs have migrated and 100% of energy is settling through the new MHHS arrangements. The change is intended to remove ambiguity where Migration continues beyond the baselined date through an SRO exemption or Customer Acquisition Ban. MWG raised no objections to the proposed approach. CR067 will be considered by Change Board on 23 September 2026, followed by an Impact Assessment and planned PSG consideration in November 2026. Final Ofgem approval will be required because the change affects a Tier 1 milestone.
Programme Milestones Related to MCAG	The Programme provided an update and proposed changes for the milestones supporting the remaining M16 decision points. DECISION: The Chair, acting with delegated authority of the MHHS SRO, approved creation of Tier 2 Milestone T2-EL-0300 'MCAG Approve Recommendation to Change to RF 4 Months Calendar' on 23/03/27 (MCAG-DEC87 – recording timestamp 32:23). DECISION: The Chair, acting with delegated authority of the MHHS SRO, approved the renaming of Tier 2 milestone T2-EL-0100 to 'eMCAG Approve Recommendation – Confirm M16 Date' and the change in date from 18/06/27 to 15/06/27 (MCAG-DEC88 – recording timestamp 32:23). The Chair confirmed that the new and amended milestones will be added to the Programme milestone plan and reported to MCAG at future meetings.

Top Programme Risks Related to MCAG	The Programme noted that the M15 risk position remains stable, with most risks now in the monitoring and review stage. The M16 risk position also remains stable following completion of Decision Point 1, with one Medium risk and the remaining risks assessed as Low. No questions were raised.
Programme Updates	The section was taken as read, and no comments or questions were raised by MCAG members.
Summary and Next Steps	The Chair and Secretariat summarised the decisions and actions from the meeting. The Programme confirmed that Sprint 5 will begin on 05 October 2026, with Migration commencing on 08 October following the Contract Run non-Migration days. Volumes are expected to be lower than in previous sprints but spread across more Suppliers, with MCC processes continuing to operate effectively.

Date of next MCAG: 27 October 2026

Attendees

Chair		Stuart Scott	Industry SME
Justin Andrews	Chair	Rebecca Searle	PMO Analyst
Industry Representatives		Other Members/Attendees	
Andrew Green (alternate for Gareth Evans)	I&C Representative	Andy MacFaul	Ofgem
Graham Wood	Large Supplier Representative	Liam Evans	IPA
David Yeoman	DNO Representative		
Jonny Moore	RECCo Representative	Apologies	
James Stokes	DIP Manager	Ian Giles	Elxon Representative
Morven Hunter	iDNO Representative	Lijo Louis	Medium Supplier Representative
Michael Ceney	Elxon Representative (as BSC/BSCCo Manager)	Mark Treanor	Small Supplier Representative
Philip Roberts	DCC Representative	Ryan Todd	DCC Representative
Andrew Dudkowsky	NESO Representative	Simon Harrison	Supplier Agent Representative
		Jenny Boothe	Ofgem
MHHS IM Members			
Warren Fulton	Migration Lead		
Nicola Farley	MCC Lead		
Joe Grisley	MCC Lead Delivery Project Manager		